

## **Bereavement**

Bereavement support is provided to family and friends following a patient's death to listen, comfort and console. SVNA Hospice offers referrals, literature, and support groups for help in coping with the death of a loved one.

## **Payment For SVNA Hospice Care**

SVNA Hospice Care is covered by most insurance, including Medicare and Medicaid as well as Blue Cross/Blue Shield and most private insurers. Contributions from private donors help to defray the cost of care for those in need who are uninsured or underinsured.

## **How To Contact Us**

Please call SVNA Hospice Care at 860-435-0816, 24 hours a day, seven days a week. Office hours are 8:00 a.m. to 4 p.m., Monday through Friday.



**SVNA Hospice Care**  
**Salisbury Visiting Nurse Association**  
**30A Salmon Kill Road**  
**Salisbury, CT 06068**

**860-435-0816**  
**860-435-4852 (fax)**  
**TDD: 1-800-842-9710 (CT relay)**

*The Salisbury Visiting Nurse Association does not discriminate on the basis of race, color, national origin, gender, sexual orientation, handicap or age in access to treatment or in employment.*

# **Hospice Care**

## **Salisbury Visiting Nurse Association**



**H**ospice is not a place. It is a philosophy that views death as a natural part of life and is committed to the simple belief that each of us has the right to die pain-free and with dignity. Its concern is the quality of life, whether that life lasts for months, weeks or days. All that matters are the physical, emotional, and spiritual needs of the person at the end of life and the provision of the assistance that the family needs to take care of their loved one at home.

Hospice offers palliative care (comfort care) rather than curative treatment for individuals who are diagnosed with a life expectancy of six months or less. Palliative care includes symptom and pain control to enable the patient to live as fully and as comfortably as possible. It neither prolongs life nor hastens death. Palliative care, plus the wealth of other services provided to patients and their families, provides the dying person with the best possible quality of care, care for the whole person, and for his or her caretakers.

Salisbury Visiting Nurse Association (SVNA), the nursing agency that the Northwest Corner of Connecticut has trusted for more than 100 years, is proud to offer SVNA Hospice Care to residents of Salisbury, Lakeville, Taconic, Lime Rock, Amersville, Sharon, Canaan, East Canaan, and Falls Village.

### **SVNA Hospice Care Is Team Care**

SVNA Hospice Care treats the person, not the disease, and considers the entire family, not just the patient, as part of our “unit of care.” SVNA Hospice Care is all about choice: the patient’s right to choose hospice care and the family’s right to select the hospice services it will use during the illness and bereavement process.

Once a patient chooses SVNA Hospice Care, an interdisciplinary team develops an individual plan of care with the patient and family outlining the medical and supportive services needed. The patient’s personal physician continues as attending physician, working in concert with the hospice team of nurses, home health aides, social workers, clergy or other counselors, speech, occupational and physical therapists, and trained volunteers. Members of the SVNA Hospice Care team make regular visits and care is available to our patients and their families 24 hours a day, seven days a week.

In most cases, hospice care is provided in the home, although it can extend to those who are in the hospital, residential care and assisted living facilities, and nursing homes. There SVNA Hospice Care staff coordinate with the facility staff and provide our patients the extra measure of time and direct care they and their families need at this time. Whether in a facility or at home, SVNA Hospice Care staff works with the patient and family in pain management and symptom control.

### **SVNA Hospice Care Is For Family And Friends, Too**

Caring for a terminally ill person is not an easy job. SVNA Hospice Care assists family members and friends by providing whatever services are needed most, be it nursing care, personal care, such as assistance with bathing or dressing, therapy, or counseling. SVNA Hospice Care makes provision for equipment such as hospital beds, wheelchairs, walkers, and medical supplies.

Central to the hospice mission is a dedicated group of trained volunteers who will visit with the patient and family, run errands, or sit with the patient so that caregivers can have time to get out of the house, see friends, keep appointments, and take a little time for themselves.

### **Don’t Wait To Call**

If you or someone you care about is terminally ill, call SVNA Hospice Care today. The more time we have to work with the patient and family, the more we can help. Referrals typically come from family, friends, clergy, physicians, nurses, hospitals, long-term care facilities and patients themselves. SVNA Hospice Care is on call 24 hours a day.